

ARTEL Scaffolding Ltd

ISO9001-2015 Quality Management System

(QMS011) Vision Mission

Issue No: 2
Issue Date: 5.1.24

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Owner: QA Manager

Quality Vision Statement

Our business is the provision of scaffolding solutions to our private and public customers in the London and Southeast areas of the UK, expanding to further areas in the UK.

We plan to develop and grow our company to be profitable and renowned for delivering a first class, quality service to all our customers always.

We are dedicated to delivering our projects in a safe and expeditious manner, which is to time, cost, and specification.

Artel Scaffolding aim to provide customers and employees a high level of Health and Safety standard in all aspects of the business.

We plan to action this vision for the benefit of our staff and customers.

Mission Statement

The Art of Elevation is exactly the aim of the Company. We see scaffolding as an Art. We will achieve our vision through a basic intent to deliver continuing higher standards of quality, efficiency, and safety through sustained performance in the workplace.

We aim to understand our customer's needs and follow a path of continuous improvement in every aspect of our business.

Particularly within our company we recognise that every individual has a contribution to make in achieving this goal we must therefore:

- Build long-lasting, fair, and honest relationships with our customers, suppliers, and employees.
- Provide a safe and healthy working environment.
- Be innovative in the delivery of efficient, effective, sustainable, and safe scaffold solutions.
- Innovate to deliver efficient, effective, and safe scaffold solutions.

Our customer's reaction to our delivery shall be the benchmark of our success.

Our mission statement has the full support of all employees.

B Morrissey

Managing Director Date 5.1.24

Reviewed 5.1.24, next review date as required but no later than 5 January 2025

CC: Web page

Employee induction pack